









Previous remark

On behalf of Equipos Navales Industriales I would like to thank the shipowners, skippers and crew members who are users and customers of Globalstar terminals for their kind attention to our survey enquiries and for the highly esteemed opinion they have given us about the current service and operating performance of Globalstar.





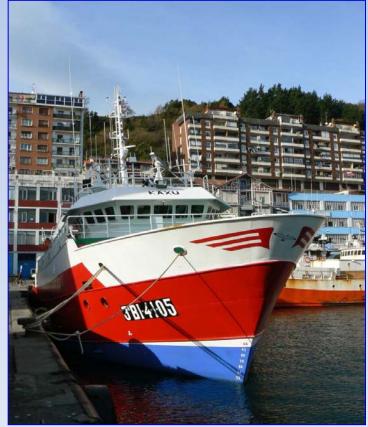


Fishing vessel: J.Kalamendi

Skipper: Domeka Beitia:

"I have noticed a big improvement since febraury this year. We currently have service nearly 24 hours a day. The quality of the voice is very good" 02-09-13 Fishing Vessel: Kaxu Skipper: Jesús Arrasate: "On the whole, the service works better, than it used to. I have no complains. The

voice is very good" 19-09-13









Fishing Vessel:Gure Gaskuña

Shipowner: Jose Angel

Badiola

Skipper: Javier Echaburu

Both the Shipowner and Skipper think "there are still some small interruptions on calls. Nevertheless the service in general is good and above all, it has improved a lot. In addition the quality of the voice is outstanding". 23-09-13







"We are very happy with the performance. Also the price is very good if you compare it with other satellite companies. The quality of the voice is fantastic " 02-09-13





Fishing Vessel: Akillamendi Berria

Skipper: Antonio Paulo Nunes Secadas



We asked the Skipper about the Globalstar service and he replies: "We are very satisfied with the service. Good quality in voice, far better than the other satellite phone we have on board. The voice is crystal clear and has no delays" 30-08-13







Fishing Vessel: Cachacho Fishing Area: Irland-Gran Sol

Customer and crew member: Castor Fernández

"I am really happy with Globalstar. I have been using the phone for two years and I think it works very well. If it weren't like this, I would have changed long time ago" 17-09-2013









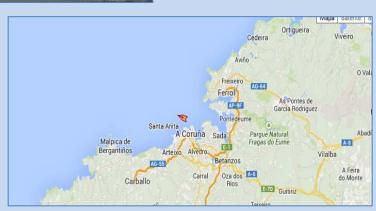
"Much longer service now. It is cheaper than other satellite companies. As far as data transmission is concerned it takes longer to download information with this terminal than with the other satellite phone on board, nevertheless, when it comes to speaking the quality of the voice is much better and that's why we always use it to make phone calls" Jose Cabaleiro Acuña, skipper of Vessel Gonpez Primero explains 30-08-2013







Fishing Area: Galicia Coast











Fishing vessel: Cristian M

Skipper: Adolfo Pego Brión:

Fishing Area: Scotland

"So far so good. The weahter report can be easily download. Now it is good, the call keeps going and does not get interrupted" 30-08-13





Fishing Vessel: Landora

Skipper: Jose Manuel García Brión:

"Everything all right. I am satisfied with the service. Every once in a while there is an interruption on the call but this is happenning less and less frequently. Speaking in general I would say the service is going well" 29-08-13



Zona de Pesca: Irlanda









Fishing Vessel: Monte

Mazanteu

Skipper: Mario Lago Castro

"It works reasonably well. Even though it does not have 24 hour coverage, the service has, no question, improved. In fact we use the phone on a daily basis. Besides we must look at the vessel costs and since Globalstar is more economical than the other satellite phone we have on board, we prefer it to make everyday phone calls" 23-09-13









Fishing Vessel: Lioran Skipper: Yokin_

Yokin enthusiastically explains: "Globalstar is excellent... "de órdago!" (outstanding) as we usually say. It has now more service. No doubt you can keep longer phone calls with the skipper and with home. When you speak the voice sounds loud and clear. and it is better than the other system on board " 30-08-2013















José Polo, Playa de Tuya: "I am simply very satisfied with Globalstar in every aspect". Globalstar is working really well" 30-08-2013